- We only accept items for return or exchange that is made within 5 days from the date of receiving your items, which is subject to confirmation with us either by email.
  - We only accept items for return or exchange that are in their original condition.
  - Any items returned dirty, washed, or used will NOT be eligible for refund.
- Discounted / special priced items are final sales and will not be eligible for Exchanges
- Shipping cost is not refundable. Return shipping costs are the responsibility of the customers.
- We will NOT take responsibility for loss or damage to items sent back to us, so, please ensure that your item is properly packaged and insured, if necessary.
  - In the event that the exchange item is out of stock, we will provide a refund.